



Fundamentals of Performance Technology: A Guide to Improving People, Process, and Performance

By James L. Moseley

Pfeiffer & Company. Paperback. Condition: New. 300 pages. Dimensions: 11.0in. x 8.2in. x 0.6in. Fundamentals of Performance Technology offers a brief overview of each major component of a Human Performance Technology Model that addresses diagnosing workplace situations, identifying causes, selecting appropriate interventions, implementing change, and evaluating results. The second edition contains two new appendices that describe the ISPI developed Standards of Performance of Technology and map the content of Fundamentals of Performance Technology and Performance Improvement Interventions to those Standards. Performance technology as a means to improve organizational and individual performance is often shrouded in complex language, rarefied theory, and bewildering applications. Several excellent publications either elucidate Performance Technology's whys and whats or make clear its many hows, but few adequately and comprehensively clarify both. Authors Darlene Van Tiem of University of Michigan, James Moseley of Wayne State University, and Joan Conway Dessinger of the Lake Group have recently developed the second edition of Fundamentals of Performance Technology: A Guide to Improving People, Process, and Performance. This guidebook broadly explains performance technology as an established, systematic, and reproducible method of improving organizational and individual performance (the HPT Model). It also provides applications of performance technology at work in a variety of...



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